



Backup Direct™ Email Protection Suite



Complete protection for your company email with anti-virus, continuity and archiving

Backup Direct™ Email Protection Suite is a complete solution designed to help protect and manage your most critical business tool without the need for additional hardware or software to support. A few simple configuration changes and we ensure your email protection is always up-to-date.

Email Protection Suite is built on a combination of powerful Filtering, Continuity and Archiving features for business email. It's available in three packages that increase in the level of protection needed.

The technology is based on award-winning 'in-the-cloud' email management, protection and compliance services, already servicing 2.5 million people worldwide.

Email Protection Suite:

Filtering

Backup Direct™ EPS uses intelligent email filtering technologies to protect companies against spam, viruses and distributed denial of service (DDoS) attacks. Working outside your own network the system eliminates 100% of known viruses and 99% of SPAM before illegitimate mail ever reaches an inbox. It also delivers 99.99% availability through off-site hardware and designated failover setups. With no additional hardware or software for you to support, it offers greater value for money and a reduced Total Cost of Ownership (TCO) without compromising functionality.

Email Filtering helps you comply with industry regulations and laws, as well as helping to protect your business reputation and intellectual property.

Key Benefits

- Protects against 99% of spam and 100% of known viruses
- Fast and easy implementation
- On-demand, customisable reports demonstrate effectiveness and ROI
- Total visibility, control and flexibility over your email system.
- Simple subscription fee
- No hardware or software installation or maintenance
- Free expert email, telephone and remote support

Key Features

- Anti-virus, anti-spam and anti-phishing
- Full email continuity including webmail portal
- Extended email archiving capability

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Continuity

Not being able to send or receive email can be a serious problem for any business. To ensure you're never left without access to email, Email Protection Suite can provide a cost effective failover solution that allows users constant access to their business mail through a secure web portal.

Functioning in a similar way to a Windows Hotmail or Google mail account, the failover service provides an always on platform for retrieving and sending email. If your business were to lose your dedicated email server, users can easily log on through a standard web browser and carry on using their email.

Archiving

Being able to backup and efficiently store email has become a key issue for the small-medium business. As email volumes continue to grow, servers and other resources find it increasingly difficult to cope. Email Protection Suite tackles the email storage problem head on by combining powerful search and data archiving features with straightforward functionality.

Storing your historical emails securely 'in the cloud', Email Protection Suite helps ease the workload on your main email servers and ensures all emails are backed up and always available. This service is ideal for companies who need to keep historical copies of email for regulatory purposes.

Available packages:

Backup Direct's Email Protection Suite is available in three packages:

EPS Option 1: Filtering

For companies who just want to protect mailboxes from spam, viruses and malware. EPS Option 1 works to prevent the impact of DDoS attacks on infrastructure and keep email inboxes clean. Includes central administration for easy management but does not include webmail, outlook failover or email archiving features.

EPS Option 2: Filtering & Continuity

EPS Option 2 includes the same virus and spam protection as Option 1 but also includes webmail email access. It also includes deep content scanning options to allow detailed and intelligent scanning of in and outbound mail for content restriction.

EPS Option 3: Filtering, Continuity & Archiving

EPS Option 3 is an advanced package with all the filtering and continuity services of Options 1 and 2 but also includes compliance level archiving capability for companies requiring a forensic audit trail and cast-iron storage of email over long periods.

Backup Direct - The business-backup company™

Backup Direct is a specialist provider of online business-backup services to UK small-medium businesses. Services include online backup, managed security, and remote help desk and support.

Combining best-of-breed technologies with service-excellence, Backup Direct ensures your business is in safe hands.

How Anti-virus works...

- Before reaching your user inbox, all emails are scanned simultaneously by filtering servers.
- Five virus engines are used in this process including
- Zero Hour Scanning is used to provide real-time updates in relation to mass virus outbreaks.
- Heuristic Scanning then analyses email for patterns found in known viruses, if detected, the threat is removed and details logged.
- All infected messages are captured and logged and the threat is permanently eliminated.
- Logs and quarantine areas are viewable from the secure Web-management portal for easy tracing and tracking.

How Anti-spam works...

- Using multiple 'best-of-breed' anti-spam filters, email messages go through six levels of detection before they reach your inbox.
- Detection is based on reputation based analysis of mail servers and global blacklists.
- Black lists are constantly updated to provide real-time protection.
- All spam that is identified is held in quarantine outside your company network.
- The number and details of all spam captured can be seen in the web control panel for search and audit.

Pricing

- EPS Option 1: Prices start from as little as £2/user/month
- EPS Option 2: Prices start from as little as £3.50/user/month
- EPS Option 3: Prices start from as little as £7/user/month

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