

Backup Direct™ Small Business Service

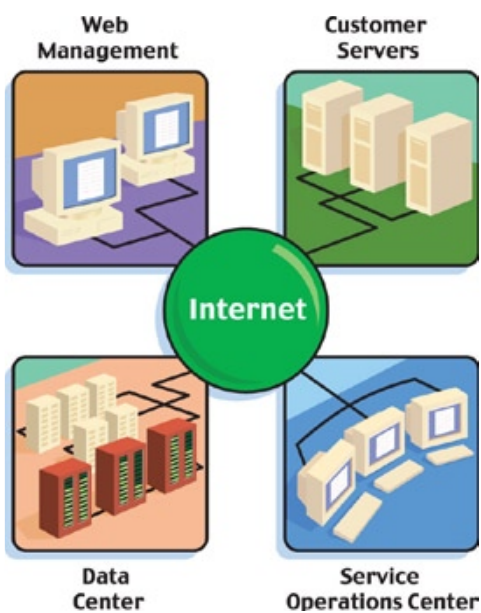
Secure, Simple and Affordable online backup for Microsoft Small Business Server 2000 and 2003

Backup Direct™ Small Business Service (SBS) is purpose built for the smaller business, department or branch office that requires automated offsite backup of Microsoft Exchange, SQL and standard file data. Backup Direct™ SBS is 100% secure and fully automated – giving you peace-of-mind without the hassle and unreliability of traditional tape systems.

With a unique web-browser interface, users can quickly configure the service to ensure critical data is automatically backed up off-site. You can monitor activity and begin restoring individual files, folders, databases or the entire server within minutes of needing to.

Backup Direct™ uses world-leading technologies and world-class infrastructures to protect critical business data for over 1000 UK businesses.

“So simple and effective – I can’t believe I considered tapes for so long...” Darren Cox, EST Marketing.



Based on LiveVault's award-winning technology, Backup Direct™ SBS is secure, automated and simple to use.

Key Benefits

- Automated and hassle-free
- Highly secure off-site storage
- Simple and fast data recovery
- No software or hardware to purchase and maintain
- Simple subscription fee with no hidden storage charges
- Free email and telephone support

Key Features

- In-built scheduler for automated daily backups*
- Web-based control panel for 'anywhere' control
- In-built support for Exchange and SQL Server
- Data encryption 256-bit AES
- 30-day history for data roll-back*
- Monitored to ensure ongoing protection

Compatibility

- Microsoft Windows 2000 Server
- Microsoft Windows 2003 Server
- Microsoft Windows XP
- Microsoft Windows Exchange
- Microsoft Windows SQL Server

* Optional real-time backup and history extension to 7 years

How much does it cost?

Backup Direct™ SBS is provided in several sizes to suit most business requirements. Simply choose the best one for you.

Package name	GB included	Activation fee	Monthly subscription	Per GB additional
SBS-10	10	£75	£75	£12
SBS-20	20	£125	£125	£11
SBS-30	30	£175	£175	£10
SBS-50	50	£275	£275	£9
SBS-75	75	£400	£400	£8
SBS-100	100	£525	£525	£7

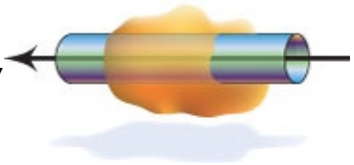
Prices exclude VAT. Billing is monthly with payment by Direct Debit.

How does it work?

After installing a small piece of software on the server to be protected, an intuitive web control panel is used to select what data is to be protected: the entire server, selected applications e.g. Microsoft Exchange or individual folders.

The service automatically begins to backup overnight to our secure vaults in the UK and then track on-going changes to your data.

Our Service Operations Centre monitors backup activity and automatically lets you know if backups fail or your server goes 'off-line' for any reason.



Restoring data when you need it is simple; the same web browser control panel allows you to select what to restore, from which point in time and where to retrieve it to. When the restore is complete, an email is sent confirming the details.

How to obtain Backup Direct™ SBS

To order Backup Direct™ SBS, simply email sales@backupdirect.net with an outline of your requirements. One of our staff will contact you to confirm the details and activate your account.

Once activated, you receive a welcome email containing log-on details for the service. With a few simple clicks, you can add your server to the system and begin backing up.

Our monitoring team then helps to ensure your data is always protected and available when you need it!

Benefits of Backup Direct™ SBS

Secure	Your data is encrypted on your servers and then sent using a secure connection to our UK Vaults. Here it remains stored, encrypted and inaccessible to anyone except you.
Automated & Simple	The in-built scheduler automatically ensures backups are done. No one needs to remember to change tapes and secure them off-site. No one needs to learn complex software in order to protect and retrieve data. When you need your data back, you simply select which data and from what date using the web-based control panel and the retrieval begins instantly.
Online & Offsite	Unlike with tapes, your data is always in a secure off-site location. In case of theft, flood or fire, your data is always available to recover so you can carry on in business.
Free Email & Telephone Support	Specialist staff are available to answer questions and help you get the most out of your system. Our active monitoring alerts you ahead of time, in case of problems with your backups.



On Direct Business Services, Stable Court, Camerton, Bath BA2 0PU
08000 789 437 www.backupdirect.net sales@backupdirect.net

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